#### **QoE Assessment of Adaptive Viscoelasticity Control with Prediction in Remote Control System**

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# Background

Each user can touch and move a remote Remote control object by using a haptic interface device. remotely operate haptic interface devices while watching video.

• We can largely improve the efficiency and accuracy of remote work.

When we use them through a network like the Internet

**QoE** (Quality of Experience)

degradation

Network delay, delay jitter and packet loss

#### **Problems**

\*1 T. Abe et al., IEICE Trans. Commun. (Japanese Edition), vol. J103-B, no. 1, pp. 38-46, Jan. 2020 \*2 P. Huang et al., IJCNS , vol. 5, no. 6, pp. 321-331, June 2012.

#### **Previous work**

The adaptive viscoelasticity control is proposed for a remote control systems with haptics<sup>\*1</sup>.

The effectiveness of the control is demonstrated by QoE assessment.

- $\succ$  The interactivity is damaged when the network delay is large.
- The difference between the trajectory of the device operated by a user and that of the remote device is large.

We carry out the prediction control<sup>\*2</sup> in conjunction with the adaptive viscoelasticity control.

The effect of the control has not been clarified quantitatively so far.

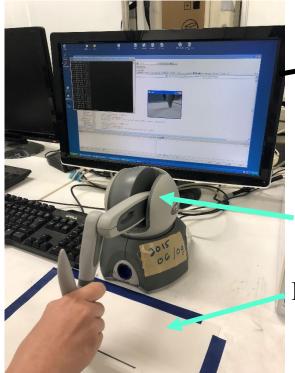
#### This work

Purpose

- ➤ We propose the adaptive viscoelasticity control with prediction in the remote control system.
- ➤ We illustrate that there exists the optimum prediction time according to the network delay by QoE assessment.

# **Remote Control System**

#### Master terminal



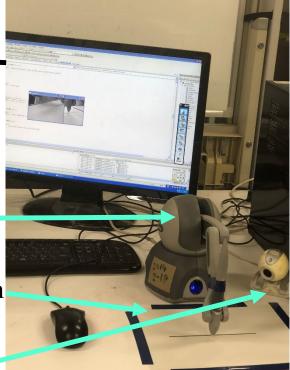


Haptic interface device

Paper with line of 16 cm

Video camera

#### Slave terminal



## **Calculation for Reaction Force**

Master terminal

$$\boldsymbol{F}_{t}^{(m)} = K_{s} \left( \boldsymbol{S}_{t-1}^{(m)} - \boldsymbol{M}_{t-1}^{(m)} \right) + K_{d} \left( \dot{\boldsymbol{S}}_{t-1}^{(m)} - \dot{\boldsymbol{M}}_{t-1}^{(m)} \right)$$
(1)

 $F_t^{(m)}$ : Reaction force of the master terminal at time  $t \ (t > 0)$ 

 $K_{\rm s}$ : Elasticity (spring) coefficient  $K_{\rm d}$ : Viscosity (damper) coefficient

 $M_t^{(m)}, S_t^{(m)}$ : Position vector of the haptic interface device of the master and slave terminal at time  $t \ (t > 0)$ 

 $\dot{M}_{t}^{(m)}, \dot{S}_{t}^{(m)}$ : Velocity vector of the haptic interface device of the master and slave terminal at time t (t > 0)

Slave terminal

$$\boldsymbol{F}_{t}^{(s)} = K_{s} \left( \boldsymbol{M}_{t-1}^{(s)} - \boldsymbol{S}_{t-1}^{(s)} \right) + K_{d} \left( \dot{\boldsymbol{M}}_{t-1}^{(s)} - \dot{\boldsymbol{S}}_{t-1}^{(s)} \right)$$
(2)

## **Adaptive Viscoelasticity Control**

Adaptive elasticity control

Optimum elasticity coefficient  $\widehat{K}_s$  is determined by the network delay D (ms) as follows:

 $\widehat{K}_{\rm s} = 9/(2D + 90)$  (3)

Adaptive viscosity control

Optimum viscosity coefficient  $\widehat{K}_d$  is calculated as follows:

 $\widehat{K}_{d} = \begin{cases} 1.02 \times 10^{-5}D + 4.2 \times 10^{-5}v - 2.03 \times 10^{-4} \left( D \le D_{\text{peak}} \right) \\ -6.31 \times 10^{-6}D - 2.12 \times 10^{-4}v + 2.99 \times 10^{-3} \left( D > D_{\text{peak}} \right) \end{cases}$ (4)

$$D_{\text{peak}} = -20v + 228$$
 (5)

 $D_{\text{peak}}$ : Network delay when the optimum viscosity coefficient has the peak value

v : Moving speed of the haptic interface device.

# Prediction Control Prediction Control

Each terminal outputs position information by predicting the future position after the prediction time from the received position information.

$$\boldsymbol{P}_{t+\Delta t} = \boldsymbol{P}_t + (\boldsymbol{P}_t - \boldsymbol{P}_{t-1})\Delta t \quad (6)$$

 $P_t$ : Position vector received from the other terminal at time t (ms)

 $\Delta t$ : Prediction time

# **Experiment Method (1/2)**

- Conducted work in which a user moves the haptic interface device from side to side (in the x axis direction) along a line with length of 16 cm drawn on a paper for 30 seconds (repeated about 5 times).
- Presented pairs of the network delay and prediction time in random order for each subject.

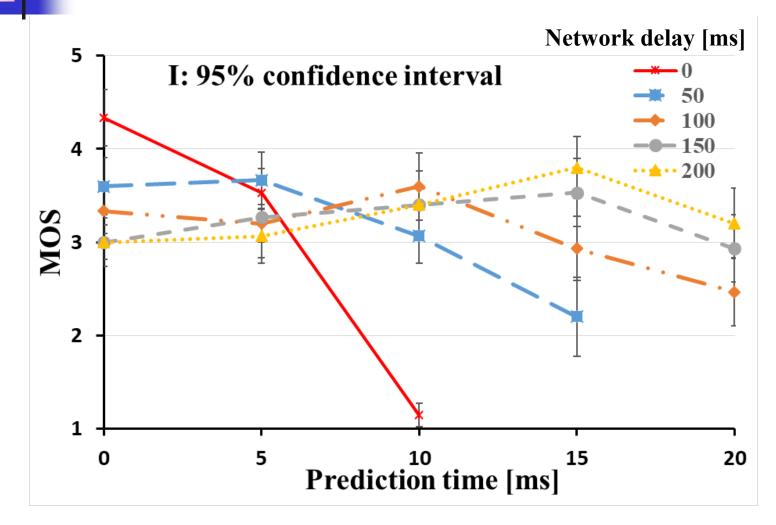
# **Experiment Method (2/2)**

- Gave a score according to the five-grade impairment for each pair.
- Obtained the mean opinion score (MOS) by averaging all the scores of 15 subjects (11 males and 4 females) whose ages were between 21 and 29.

Five-grade impairment scale

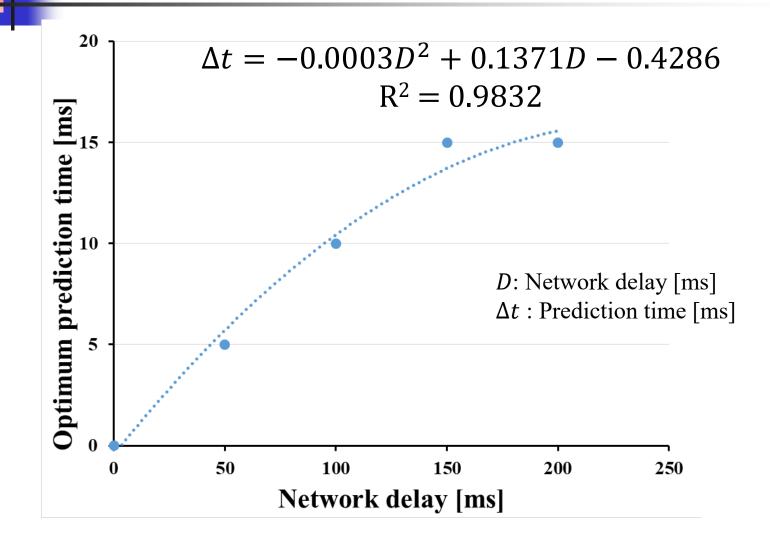
Score	Description
5	Imperceptible
4	Perceptible, but not annoying
3	Slightly annoying
2	Annoying
1	Very annoying

## Assessment Results (1/2)



MOS versus prediction time

#### **Assessment Results (2/2)**



Optimum prediction time versus network delay

# **Conclusions and Future Work**

#### Conclusions

- We used prediction control to improve the interactivity of the remote control system with haptics under the adaptive viscoelasticity control.
- We investigated the effect of the prediction control on the operability by QoE assessment.
  - ✓ There exists the optimum prediction time depending on the network delay.
  - ✓ As the network delay becomes larger, the optimum prediction time increases.

#### **Future Work**

We plan to use the obtained results for further improvement of the operability of the haptic interface device.